

Learner handbook

Preparing for your course

Registration

Registration: Please report to reception at the Training Centre on the first morning of your course. Registration is open between 8:15 – 9:00am.

What do I need to bring with me?

You have received this document with your event instructions. Your event instructions will provide information about any necessary pre-reading, equipment or clothing.

Learning support

Eastwood Park strives to ensure that all learners are given equal opportunity and access to the learning and assessment provision offered through our Centre. If you feel that you may require learning support with your course or have additional accessibility requirements, please let us know before attending.

Do I need to inform you of any special dietary requirements?

Eastwood Park is able to cater for any special dietary requirements that you may have. Please let us know before attending your course, preferably at the time of booking.

What is pre-night accommodation?

Some prefer to arrive the evening before a course starts. This can be booked on a dinner, bed and breakfast basis from a Sunday through to a Thursday.

If you still need to book your stay with us, contact Eastwood Park Country House directly on 01454 260207 or by email on reception@eastwoodpark.co.uk.

Getting to Eastwood Park

Eastwood Park Training and Conference Centre is situated approximately 1 mile south of the village of Falfield, just west of junction 14 of the M5. The 'contact us' page on our website has a map and more information on parking, transport and FAQs.

If you are using a SatNav, please use the postcode: GL12 8DA.

The first day

what time will my course finish in the afternoon?

Most courses tend to finish between 4pm and 5pm in the afternoon. Your course trainer will discuss times with you and may alter timings to suit the course and the class as a whole. If your course includes evening sessions or self-study, your trainer will explain this on your first day.

Is there a dress code?

There is no dress code, but most learners attending courses at Eastwood Park tend to dress in 'smart-casual'. It is important to be comfortable whilst undertaking the practical elements of your course. Please also wear appropriate footwear. If there are any special PPE requirements, this will be stated in your joining instructions email.

During your stay

What is there to do in the evenings at Eastwood Park?

Communal areas available for use include the bar and gym.

The Gym is open from 0500 - 2200

Eastwood Park is set in grounds which you are welcome to enjoy during your stay with us.

Your stay

What time is food served at Eastwood Park during the week?

Breakfast is served between 7:30am - 8:30am in 'The Hub' at the training centre. Your lunch time will be advised by your trainer at the start of your course.

Dinner is served between 5:30pm - 8pm.

Is lunch included if I have booked on a non-residential basis?

Yes, lunch is included in your booking, as are refreshments at break times.

What time do we finish?

One-day courses usually finish between 4pm and 5pm, multi-day courses generally finish at 4pm on intermediate days but may finish earlier on the final day.

If you have any queries that haven't been answered above,
please call us on +44 (0) 1454 262777

